

Client file – contact charting

“Contact entry in Hassan’s file” – (partial)

Client name: Hassan Abdi

Date: October 7, 201X

Date of charting: October 7, 201X

Date of contact: October 7, 201X – 85 minute appointment at coffee house near Hassan’s home. Hassan reports that he saw his new dentist; and that he aching tooth will be removed; crown to be installed. Goal partially achieved. Hassan reports that his appointment went well. He has another appointment scheduled to repair other tooth decays. Concerning his goal of learning more about the purpose of his medications, Hassan continues to express significant concerns about why his doctor and others believe that he needs to be taking medications. Hassan indicates that he is not sure if the medication side effects are causing some of his problems; or if his problems are symptoms of his depression and anxiety, as his doctor states. Hassan agrees with plan that case manager will again accompany him to his next doctor’s appointment to continue the discussion. We continued to discuss the vocational plan that he might begin taking GED classes to obtain his diploma. Plan is to tour the school and meet with a school representative on October 13, 201X to obtain more information about GED program. Updated ISCP, adding vocational goal, was reviewed and signed. Appointment with psychiatrist provided additional information about Hassan’s diagnosis of depression. He is eligible for case management services.

Referral for ARMHS services might be appropriate in future. Future contacts will continue to address Hassan’s reservations about the mental illness diagnosis; and his concerns about accepting services; and building rapport.

Rob Jones
Senior Case Manager